

Leading Health Delivery – SharePoint Support

Client Overview

Client is one of the leading pediatric hospitals in USA, Which is recognized for excellence in cancer, cardiac, neonatal, and orthopaedic, with more than 7000 employees. It operates 3 hospitals and over 17 medical office buildings, with annual revenue of more than \$200 million.

Project Description

- Development projects completed successfully by Shree include Inter Facility Transfer Management Portal, Legal Contract Management System, Doc On Call, Mobile Device Policy , Non Employee Security Provisioner etc.
- Shree Support Team is responsible 24/7 Level 2 and Level 3 support on SharePoint, .NET, SQL server and Oracle database.
- Shree Development team is the integral part of Client's App Dev team and works on the flexible hours according to the need of delivery.
- Multiple members of Shree team are involved in all of the stages of project lifecycle including Pre Planning, Scoping, Architecting, Development, testing and UAT.

Business Challenges

- No Process for handing over the requirements to the development team.
- Lack of change control management.
- Timely communication not received on design documentation updates from other vendors involved in the project

Scope, Environment

Environment:-

- SharePoint, .NET, Oracle
- Nintex Workflows, SQL
- QC for requirements traceability, test case repository and defect tracking

Scope:-

- Technical Requirement Document, Design Document, Deployment Guide, Functional Testing, Integration Testing, UAT Bug Fixing, Performance Matrices and Lesson Learnt Sessions

Shree Value Adds/ Business Benefits

- Started Pre Planning, Scoping and Check and Balance meetings to identify signing off procedures and actors in play.
- To overcome the challenge of the squeezed timelines, Risk-based development technique is adopted
- Document templates floated for change control and signoff process established.
- Daily scrum and Show and Tell session are used to asses the projects while in development stage